



LeeCaring
COMMUNITIES

2022 COMMUNITY REPORT



LEECARING COMMUNITIES — COMMUNITY REPORT 2022

“
Within seconds of
stepping into the care
centre, I knew this was
a good place where
residents are safe,
loved, and happy.

— Francis Ho
Full story on page 18.

”

LeeCaring Communities (formerly known as the Chinatown Multi-Level Care Foundation) is pleased to provide our annual Community Report for 2022. LeeCaring Communities is our new name, and you will see on page 2 some background on why we have rebranded and the meaning behind the new name.

Our mission and values have not changed. We remain steadfast in our commitment to serving Edmonton's Chinese community as we prepare to open our second site, HolSome Place, to the wider community as well.

We invite you to read on as we reflect on the past year.

Our Mission:

To create resident-focused communities that are respectful, caring and compassionate, where residents are encouraged to live each day with purpose and belonging.

Our Values:

Resident-Centred Care

We care for the whole person with kindness, respect and dignity, while ensuring residents and their families have a voice in all aspects of their care and service.

Continuous Improvement

We strive to continually improve our care and services.

Welcoming Environments

Everyone who lives, visits and works in our community contributes to its warmth and friendliness.

Diligent Stewardship

We commit to using all resources entrusted to us to maximize our residents' quality of life.

WHAT'S IN A NAME...

A New Identity for a New Era

As we sought to expand our services and facilities beyond our traditional community and cultural lines, it became clear that the Chinatown Multi-Level Care Foundation was in need of a new name and a new look. While we will still serve Edmonton's Chinese community and the Chinatown neighbourhood at our Edmonton Chinatown Care Centre, we will soon extend our quality care to a broader community, inclusive of people from diverse backgrounds and walks of life.

The logo development team spoke with each member of the board individually, and then together as a group. Some consistent themes arose: commitment to resident-centred care; a sense of comfort and home; a forward-looking vision with respectful acknowledgement of our roots. The imagery of the new logo reflects these core values.

The concept of a tree stretching its branches to provide shelter came up again and again in discussion. Our tree is well established with strong roots. Growing on the leeward side of a hill, a wealth of life experience has influenced its shape; though sometimes buffeted by strong winds, the tree has grown stable, strong, and sheltering. The heart-shaped leaves are changing colour as it passes through the seasons of life. Both the shape of the leaves and the overall shape of the vignette remind us that loving care is at the heart of everything we do.

Our new name reflects our heritage and our values. LeeCaring recalls the name of our "founding father," Dr. Clemens Lee. His guidance, leadership, and unwavering commitment to respectful, loving, culturally appropriate care for Edmonton's senior community has always informed everything we do, and we now proudly carry Dr. Lee's example into our future. The "Communities" aspect was important as well — we are not a building, a facility, or a foundation. We are communities — residents, families, and caregivers all living and working together to create that sense of home.

As HolSome Place, our new care centre in the MacTaggart neighbourhood, is being constructed, we look forward to extending our tradition of loving, quality care to the broader Edmonton community.





Dr. Donald Yu cuts the cake at our internal name change unveiling celebration at ECCC (May 2022).

MESSAGE FROM THE BOARD CHAIR AND EXECUTIVE DIRECTOR

Over the past year we have seen glimmers of a return to usual day-to-day operations. While we have remained vigilant and cautious in terms of living with COVID, over the past year we saw a gradual return to many of the daily routines that our residents value the most: activities, community outings, visits with families and friends. We have had few occasions when we had to implement some restrictions to deal with an outbreak or increased community activity, but these occasions have thankfully been time-limited. The Board wants to particularly acknowledge our residents and families who have provided us with such great advice and support as we have navigated our way through the past year.

A special thank you to our funding partners: we work closely with Alberta Health Services throughout the year and the support they provide us is very much appreciated. Thanks to Lori Little, Director of Facility and Supportive Living, and her entire team for always being on the other end of the phone when we need them. We have also been working closely with Alberta Health in the

construction of our second site, HolSome Place. The collaborative working relationship we have developed has been very valuable in ensuring the project stays on track and on time.

We also want to acknowledge the tremendous work of the Edmonton Chinatown Care Centre team — our staff, volunteers, and medical staff — and our service partners London Drugs, Compass, Alpha Security and OSI. We continue to hear that excellent care and service is being delivered at ECCC and this is only possible through the dedicated work of the whole team.

We are now a year into the construction of HolSome Place. The project is going very well thanks to the efforts of our construction manager Stuart Olson and Architectural partner Rockliff Pierzchaljlo Kroman. To date, we have not experienced any significant disruptions due to supply chain issues. We are hoping to admit residents starting in September 2023.

*Dr. Donald Yu, Board Chair
Truman Severson, Executive Director*

MEET THE BOARD OF THE FOUNDATION

LeeCaring Communities is a non-profit charitable organization, governed by a volunteer Board of Directors. Below is a little bit about each of them and our Executive Director.



Dr. Donald Yu – Board Chair

Donald is a former Clinical Professor with the School of Dentistry at the University of Alberta and previously headed the division of Endodontics for approximately 20 years. He is one of the founders of Periodontics-Endodontics-Prosthodontics-Orthodontics specialist group practice, and actively practices endodontics in Edmonton. Donald is rated as one of the top dentists in Edmonton.

Donald has been a Board Director since 2014 and has been the Board Chair since October 2018.

Benny Leung – Vice Chair

Benny has more than 10 years of volunteer service experience in the construction and planning of long-term care facilities in Edmonton. He is retired after over 40 years of professional experience at the senior administrative level for a number of different health-care facilities in Alberta, as well as with the provincial and federal government health departments. Benny has a BA in Biomedical Sciences and a Masters of Health Administration.

Benny has been a Board Director since 2014. He was the past chair from June 2017 to October 2018 before stepping into the role of Vice Chair.



Winnie Yiu-Young – Treasurer

Winnie retired from the Alberta Public Service after 32 years of service as the Chief Financial Officer for Alberta Infrastructure and Alberta Transportation and has many years of executive management experience with the Government of Alberta. Winnie has a Bachelor of Commerce in Finance and Master of Business Administration.

Winnie is the co-founder and President of the Anne Burrows Music Foundation (ABMF). She has been involved with this 100% volunteer-based non-profit for 40 years and has helped raise almost \$1.3 million to support more than 100 students with their post-secondary music education. Winnie is also the co-founder of the Friends of ABMF, the fundraising arm of the music foundation.

Winnie has been a Board Director since 2014 and currently serves as the Board Treasurer.



Nancy Tong – Secretary

Nancy retired from the Government of Alberta in 2010 after 34 years of service. She spent the last 23 years of her career as a Labour Relations Officer with the Alberta Labour Relations Board. Nancy has a BA (Honours) in English from the University of Hong Kong.

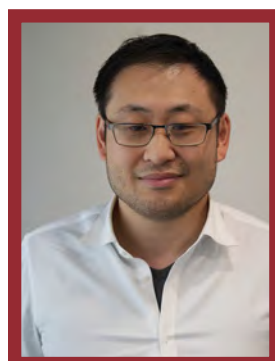
Nancy has logged many volunteer hours at the Edmonton Chinatown Care Centre, serving on the Family Advisory Committee and the Ethics Committee. Nancy has been a Board Director since 2014 and currently serves as the Board Secretary.



Dr. Bing Li – Director

Bing has been a general practitioner since 2001, specializing in care of the elderly at the Good Samaritan Seniors Clinic, and is also a staff physician at the Grey Nuns Hospital. Bing is a Clinical Lecturer with the University of Alberta Department of Medicine, a medical examiner, and also supervises and trains medical students, residents, and international medical graduates. Bing graduated from Guangzhou University of China in 1983. He practiced internal medicine for six years prior to coming to Canada in 1989 to pursue further medical training in medical research.

Bing has been a Board Director since 2016.



Michael Chi – Director

Michael is the legal counsel for Jaffer Group of Companies. Michael has a Bachelor of Science degree as well as a Juris Doctor degree from the University of Alberta.

Michael has been a Board Director since 2019.



Nancy Zhang – Director

Nancy is a Senior Project Manager for the Ministry of Alberta Justice and Solicitor General. Nancy also has experience as a Prosecution Business Strategist, Researcher, and Quality Assurance Coordinator. She has a Bachelor of Commerce in Business Economics and Law from the University of Alberta and a Master of Arts in Sociology from Queen’s University.

Nancy has been a Board Director since 2019.

Selikke Janes-Kelley – Director

Selikke Janes-Kelley has an extensive background in health-care operations through a career that included starting as a general duty nurse, to eventually taking on roles including Director of Child Health and Critical Care for the Royal Alexandra Hospital and Stollery Children’s Hospital, Senior Operating Officer – Child Health Program, and Site Executive Director, Royal Alexandra Hospital. Selikke has also held faculty positions at the U of A Faculty of Nursing. She currently also sits on the Board of the Boyle McCauley Health Centre.

Selikke joined the Board in September 2021.



Darryl Diletzoy – Director

Darryl Diletzoy is an experienced Senior Financial and Operational Leader with extensive experience in the health-care sector. His career experience includes senior finance roles at Capital Care, Alberta Health Services, and 13 years as Chief Financial and Operations Officer at the Alberta Cancer Foundation. In addition to his health-care experience, he is familiar with the governance and management requirements of non-profit charitable organizations.

Darryl joined the Board in September 2021.

Margaret Tse – Director

Margaret Tse is the President of Parkland Respiratory Care Ltd., which is located in Edmonton, Calgary, Spruce Grove, Grande Prairie, and Red Deer. Parkland provides respiratory assessment and education on the use of all different kinds of respiratory home care equipment. Prior to this, she held a variety of Respiratory Therapy positions in hospitals in Edmonton and Red Deer. In addition to her health-care experience, Margaret has an interest in philanthropy and fundraising and has worked on fundraising campaigns for the U of A Hospital Foundation and Alberta Lung Association.

Margaret joined the Board in September 2021.



Truman Severson – Executive Director

Truman has over 20 years of continuing-care experience in Alberta and British Columbia in the not-for-profit sector. He has held a variety of positions with responsibility for areas including human resources, project development, strategic planning and innovation, and fund development. Truman has a Bachelor of Arts from the University of Alberta, a Bachelor of Social Work from the University of Calgary, and a Masters of Business Administration from Royal Roads.

Truman has been serving as the Executive Director of the Foundation since October 2018.

CHINATOWN MULTI-LEVEL CARE FOUNDATION TRUST

The Trustee role is to facilitate the recruitment, selection and re-appointment of LeeCaring Communities members. The Trustees also have a role in assisting to address any issues that may arise regarding the conduct of LeeCaring Communities members.



Jim Saunders

Jim was appointed by the Foundation and brings 45 years’ experience in executive health-care management and consulting. He has worked with governments, health-care organizations, regional health authorities, and multinational health-care vendors in Alberta, British Columbia, and Saskatchewan. Positions held include Vice President, Calgary District Hospital Group; President & CEO, Alberta Children’s Hospital; President & CEO, Regina Health Region; Interim COO, Corporate Services, Alberta Health Services; Official Administrator, East Central Health Region, Alberta; Official Administrator, WestView Health Authority, Alberta; CEO, Forest Grove Care Centre; Interim CEO, Provincial Health Services Authority, British Columbia.



Doug Tupper

Doug was appointed to the Trust by the CBA. He brings a diverse background through a long career with the Government of Alberta, which included a number of positions in Alberta Environment, including serving as Assistant Deputy Minister from 1998 to 2002. From 2005 to 2010, Doug was the Executive Director of the Edmonton Police Commission. He also brings significant governance experience, having served on the Edmonton Public School Board, including two terms as Chair. He was a board member of the Health Quality Council of Alberta and a former member of the Edmonton Board of Health.

Susan McGillivray

Susan is the third member of the Trust and is the Senior Program Officer, HR Talent and Workforce Strategies at Alberta Health Services. Susan has worked in the health-care sector in progressively senior legal and human resources roles since moving from Saskatchewan to Alberta in 1998. Susan has worked closely with non-profit organizations over the years through previous employment with Provincial Health Authorities of Alberta, where she assisted numerous Alberta continuing-care providers with their labour-relations needs. She holds a Bachelor of Laws from the College of Law at the University of Saskatchewan and is a non-practicing member of the Law Societies of Saskatchewan and Alberta.

GETTING TO KNOW OUR RESIDENTS

We are introducing a new initiative to Edmonton Chinatown Care Centre – **Resident Story Boards**. These boards tell life stories of our residents and are proudly displayed in their rooms and are often conversation starters for our staff.

Hsiu Teng

I WAS BORN IN
Myanmar (southeast Asia) and moved to Guangdong Taishan in China at a very young age. I moved to Edmonton Alberta in 1982 after marrying my husband

MY BIRTHDAY
February 4, 1927
ARRIVED AT ECCC
December 9, 2021

SCHOOL HISTORY
Completed junior high school in China

MY FAMILY
Married to Hua Cheng Teng
2 children; 1 daughter, 1 son in Edmonton
4 brothers, 1 sister
5 grandchildren in Edmonton
4 great grandchildren in Edmonton

MY OCCUPATION
Worked in accounting at a bank in China

FAVOURITE THINGS
Food: sweet potatoes, tofu and salad
Color: red

PAST LEISURE INTERESTS
Taking walks around Beaumaris Lake at least three times a day with my husband until age 89, reading the newspaper, looking at photo albums, watching nature films

PRESENT LEISURE INTERESTS
Listening to Cantonese Opera music, spending time with family



Deling Jiang

I WAS BORN IN
Shandong China and moved to Canada (Edmonton Alberta) in 1993

MY BIRTHDAY
November 13, 1934
ARRIVED AT ECCC
May 14, 2020

SCHOOL HISTORY
Achieved my University engineering degree in China

MY FAMILY
Married
1 older brother, 2 older sisters, 1 younger sister
3 daughters (Hong Kong, Chicago, China), 1 son (Red Deer)
5 grandchildren that I am very proud of

MY OCCUPATION
Engineer in China (oil sand production leader) and worked in the management area

FAVOURITE THINGS
TV Shows: Chinese dragon and lion dance
Food: cucumbers & Chinese food
Activities: reading the newspaper

PAST LEISURE INTERESTS
Playing basketball, photography, Mahjong, food socials, watching TV

PRESENT LEISURE INTERESTS
Exercise group and ball games, listening to music, food socials, watching TV



A VERY SPECIAL BENEFIT CONCERT IN APRIL 2022

Earlier this year, a benefit concert was held in the Betty Andrew Recital Hall at MacEwan University. Agnes Seibi Lee performed to honour her parents, Mary and Clemens Lee, in celebration of their philanthropic achievements and their 90th and 92nd birthdays, respectively! All proceeds from the benefit concert went to the two non-profit organizations Mary and Clemens have created and devoted many years to fundraise for, in order to make the community a better place:

- The Anne Burrows Music Foundation, co-founded by Dr. Mary Lee, and

- LeeCaring Communities (formerly Chinatown Multi-Level Care Foundation), founded by Dr. Clemens Lee.

Agnes Seibi Lee is a choreographer and storyteller from the San Francisco Bay Area, specializing in Asian-American/Pacific Islander Dance. She is the founder of the Leela Dance Collective, and has established herself as a dynamic solo Kathak artist, which is among the eight major classical dances of India and one of the most dynamic theatre arts in the world. You can read more about Seibi, her career, and her art at fordreview.com/seibi-lee-the-voice-within.

The benefit concert was a huge success! Many attendees were extremely impressed with the beautiful and unique choreography as well as the heartwarming storytelling that went along with each piece. In addition, the improvisation between Agnes and the accompanying musicians (from India and the U.S.A.) made the experience truly exceptional and transformational!



Clemens Lee



Mary Lee



Agnes Seibi Lee



Agnes Seibi Lee performing with her ensemble.



Dr. Donald Yu, Board Chair, and Winnie Yiu-Young with the renderings of the new care centre — HolSome Place.



Some of the ECCC staff team celebrating the unveiling of the new organizational name —LeeCaring Communities.

OUR LEECARING ECCC TEAM

ECCC Core Staff

LeeCaring Communities is fortunate to have a *respectful, caring and compassionate* team at Edmonton Chinatown Care Centre. The ECCC team is over 100 people, many of whom are long-term staff. The management team is comprised of Kelly Kontek, Site Leader; Clinical Leads Eva Hart and Thabith Nzuzu; Hospitality Manager and Dietician Amanda Patterson; Manager of Finance and IT Benny Tam; and HR Advisor Angela Wang.

This spring we thought it was time to do a check-in and see how people were doing, particularly given the demands they have experienced over the past two years. The

check-in involved a work-life pulse survey and we were pleased that 95% of the team took the time to fill in the survey.

We were delighted to learn that while their work is challenging, the vast majority of the team come to work feeling that they are making a difference in the lives of our residents and that their work makes a difference. They also shared their advice on how we could further improve the working environment.

Our staff continue to do their part to contribute to a safe living and working environment. We continue to benefit from high rates of vaccination for COVID-19 and flu among our staff.

As a gesture of thanks, the LeeCaring Communities Board hosted a staff BBQ in July, which was enjoyed by all. We were fortunate to have a warm day to sit outside and enjoy a lunch prepared by members of the Board and management team.

Medical Staff

The medical staff are key members of the care team at ECCC. Our medical staff has been led by Medical Director Dr. Allan Chiu and consists of physicians Brian Chew, Paul Wong, Thomas Tam, and Ted Chiam.

This past August, Dr. Chiu completed his term as Medical Director, a position he has held since 2013. We are grateful for the leadership Dr. Chiu has provided to the medical staff and are pleased that he will continue to serve on the medical staff.

The LeeCaring Communities Board has appointed Dr. Thomas Tam to the Medical Director position. Dr. Tam has been a valued member of our Medical Staff since July 2020. In addition, Dr. Tam practices at the Renaissance Medical Clinic and as a hospitalist at the Fort Saskatchewan and Grey Nuns Hospitals. In addition to leading the medical staff at ECCC, Dr. Tam will be responsible for establishing the Medical Staff for HolSome Place, which is scheduled to commence operation in September 2023.

Beautiful weather in July for our Staff Appreciation BBQ.



MEET FRANCIS HO

Francis is the grandson of Mrs. Law, who is a resident at the Edmonton Chinatown Care Centre. Francis is the primary family member dedicated to his grandmother since the sad and unexpected passing of her son earlier this year.

Francis is one of many fixtures at ECCC and people light up when they see him.

Francis is a big supporter of the amazing staff at ECCC. He says, “Within seconds of stepping into the care centre, I knew this was a good place where residents are safe, loved, and happy.” He calls the staff the “Love Team” for his grandma!

When asked what the most important thing for him was in having his grandma at ECCC, Francis’ response was very heartwarming. “While it is a bonus that some of the staff can speak Cantonese, the most important thing is love. I will always choose love over language, and I know that my grandma is

loved and treated by the amazing team at the ECCC as their own grandmother. The family and I are beyond grateful.”

When asked what he would tell others who are looking to place their loved ones into care, this is the advice he gave: “Do your homework and don’t be afraid to ask lots of questions. In fact, have a list of questions before you meet with care centre staff and make sure you get all the answers.”



Francis Ho and his grandmother, Mrs. Law.

HIGHLIGHTS IN PICTURES



Enjoying Tai Chi.



Enjoying a Dim Sum outing!



Residents enjoying the Street Performers Festival.



Time to make some cookies!!!

Staff entertaining residents on Halloween!



Residents honoured Canada's Veterans on Remembrance Day by making wreaths.



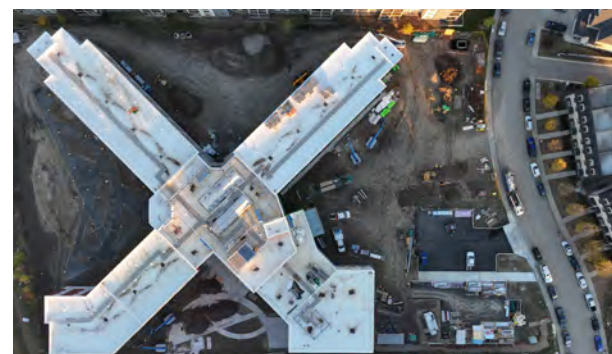
HOLSOME PLACE

A year ago, we broke ground at our MacTaggart site for a new, 136-bed, long-term care community. A year later we are nearly fully enclosed and have areas in the building that are drywalled, painted, and have floor installed. We also have a new name for the site: HolSome Place, which reflects LeeCaring Communities’ commitment to holistic care.

As the building takes shape, we can see the thoughtful design work by RPK Architects. The building is bright, spacious, and state of the art. In addition to comfortable rooms, residents will have numerous areas to visit, socialize, and participate in activities. The spaciousness of the building provides areas for families and friends to be “out and about.”

Our Construction Manager, Stuart Olson Bird, has kept this project on time notwithstanding a difficult environment within which to build.

We expect to open our doors to residents in September 2023.







LeeCaring
COMMUNITIES

9539 - 102A Ave.
Edmonton, Alberta
T5H 0G2

CMLCF@shaw.ca

LeeCaring.ca

